Website Privacy Policy

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1. Introduction

a. Vantage RE understands that your privacy is important to you and that you care about how your personal data is used.

b. We respect and value the privacy of everyone who visits this website, https://www.vantagere.co.uk/ ("Our Site") and only collect and use your personal data as described in this Privacy Policy. Any personal data we collect will only be used as permitted by law.

c. Please read this Privacy Policy carefully and ensure that you understand it.

2. Information About Us

a. Our Site is owned and operated by Vantage RE, a limited company registered in England under company number 11023558. Our Registered address is: 1st Floor, Sackville House, 143-149 Fenchurch Street, London EC3M 6BL UK and our VAT number is: 383 8673 47

3. What Does This Policy Cover?

a. This Privacy Policy applies only to your use of our site.

b. Our Site may contain links to other websites. Please note that we have no control over how your data is collected, stored, or used by other websites and we advise you to check the privacy policies of any such websites before providing any data to them.

4. What Is Personal Data?

a. Personal data is defined by the UK GDPR and the Data Protection Act 2018 (collectively, "the Data Protection Legislation") as 'any information relating to an identifiable person who can be directly or indirectly identified in particular by reference to an identifier'.

b. Personal data is, in simpler terms, any information about you that enables you to be identified. Personal data covers obvious information such as your name and contact details, but it also covers less obvious information such as identification numbers, electronic location data, and other online identifiers.

5. What Are My Rights?

a. Under the Data Protection Legislation, you have the following rights, which we will always work to uphold:

   I. The right to be informed about our collection and use of your personal data. This Privacy Policy should tell you everything you need to know, but you can always contact us to find out more or to ask any questions using the details in Part 11.

   II. The right to access the personal data we hold about you. Part 10 will tell you how to do this.

   III. The right to have your personal data rectified if any of your personal data held by us is inaccurate or incomplete. Please contact us using the details in Part 11 to find out more.

IV. The right to be forgotten, i.e. the right to ask us to delete or otherwise dispose of any of your personal data that we hold. Please contact us using the details in Part 11 to find out more.

V. The right to restrict (i.e. prevent) the processing of your personal data.

VI. The right to object to us using your personal data for a particular purpose or purposes.

VII. The right to withdraw consent. This means that, if we are relying on your consent as the legal basis for using your personal data, you are free to withdraw that consent at any time.

VIII. The right to data portability. This means that, if you have provided personal data to us directly, we are using it with your consent or for the performance of a contract, and that data is processed using automated means, you can ask us for a copy of that personal data to re-use with another service or business in many cases.

IX. Rights relating to automated decision-making and profiling. We do not use your personal data in this way.

b. For more information about our use of your personal data or exercising your rights as outlined above, please contact us using the details provided in Part 11.

c. It is important that your personal data is kept accurate and up-to-date. If any of the personal data we hold about you changes, please keep us informed as long as we have that data.

d. Further information about your rights can also be obtained from the Information Commissioner's Office or your local Citizens Advice Bureau.

e. If you have any cause for complaint about our use of your personal data, you have the right to raise your concern directly with us in the first instance using the contact details provided in Part 11. We will investigate and respond within a reasonable timeframe. You also have the right to lodge a complaint with the Information Commissioner's Office at any time.

6. What Personal Data Do You Collect and How?

a. Subject to the following, we do not generally collect personal data from you through our website, except where you choose to contact us (for example by email). We use cookies and similar technologies as described in our Cookie Policy.

b. Our Site collects certain information automatically, including your IP address, the type of browser you are using, and certain technical information about your computer or device (such as your operating system type or version and display resolution). This information may be considered personal data under applicable data protection law.

c. If you send us an email, we may collect your name, your email address, and any other information which you choose to give us. For the purposes of the Data Protection Legislation, we are the data controller responsible for such personal data.

d. The lawful basis under the Data Protection Legislation that allows us to use such information is article 6(1)(f) of the UK GDPR which allows us to process personal data when it is necessary for the purposes of our legitimate interests, in this case, the proper operation and functionality of Our Site.

e. If you contact us (for example by email), we will process your personal data (such as your name, email address, and any information you choose to provide) in order to respond to your enquiry. Our lawful basis for processing this data is our legitimate interests in responding to and managing enquiries (Article 6(1)(f) UK GDPR).

7. How Do You Use My Personal Data?

a. Where we collect any personal data, it will be processed and stored securely, for no longer than is necessary in light of the reason(s) for which it was first collected. We will comply with our obligations and safeguard your rights under the Data Protection Legislation at all times. For more details on security see Part 8, below.

b. As stated above, we do not generally collect personal data directly from you through our website, except where you choose to contact us (for example by email). In such cases, we may use your personal details to respond to your enquiry. The technical information referred to above is necessary for the operation and security of Our Site and will not normally be used to identify you personally.

c. We will not keep your personal data for longer than we need it for the purpose for which it is used.

d. We do not sell or share your personal data with third parties for marketing purposes. We use standard service providers (such as email, IT, and website hosting providers) to operate our systems, who may process personal data on our behalf.

8. How and Where Do You Store My Data?

a. We will only transfer personal data outside the UK where appropriate safeguards are in place and where the level of protection afforded to the data is not materially lower than that provided under UK data protection law.

b. We implement appropriate technical and organisational measures to protect personal data and ensure it is processed securely and in accordance with applicable data protection law.

c. Personal data security is essential to us, and to protect personal data, we take the following measures:

- limiting access to your personal data to those employees, agents, contractors, and other third parties with a legitimate need to know and ensuring that they are subject to duties of confidentiality;
- procedures for dealing with data breaches (the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, your personal data) including notifying you and/or the Information Commissioner's Office where we are legally required to do so

9. Do You Share My Personal Data?

a. We do not sell or share your personal data with third parties for marketing purposes. We use standard service providers (such as email, IT, and website hosting providers) to operate our systems, who may process personal data on our behalf.

10. How Can I Access My Personal Data?

a. If you want to know what personal data we have about you, you can ask us for details of that personal data and for a copy of it (where any such personal data is held). This is known as a "subject access request".

b. All subject access requests should be made in writing and sent to the email in Part 11. There is not normally any charge for a subject access request.

c. We will respond to your subject access request within one month of receipt. Where we require additional information to verify your identity or clarify the scope of your request, the response period will be paused until such information is received. In complex cases, the response period may be extended by up to a further two months, and you will be informed accordingly.

d. We will carry out reasonable and proportionate searches when responding to requests.

11. How Do I Contact You?

a. To contact us about anything to do with your personal data and data protection, including to make a subject access request, please use the following details contactus@vantagere.co.uk

12. Changes to this Privacy Policy

a. We may change this Privacy Policy from time to time. Any changes will be immediately posted on our site, and you will be deemed to have accepted the terms of the Privacy Policy on your first use of our site following the alterations. Privacy Policy was last updated on 22 April 2026.

13. Review of this policy

a. This policy will be reviewed within a 36-month period from the date of this policy. The latest date that this policy will be reviewed is 22 April 2029.

Name:	**Fadzlan Rosli**
Position:	**Interim Chief Executive Officer**
Date:	